

## FAQ

### **Do I have to close my water main?**

*No, it is not necessary to close your water main.*

### **How long will I be affected by the work?**

*Each residence will be affected for one night only. To find out when your street will be affected, please consult the map (coming soon) made available to you.*

### **Can I drink the tap water?**

*Yes, you can drink the tap water. However, if you see a slight reddish tint, you can let the water run for a few seconds.*

### **Is the dye harmful to my health?**

*No, it is not harmful to your health.*

### **Why should I avoid using appliances that use water (water filters, dishwashers, washing machines...)?**

*During the rinsing process, the water may turn red. In order to avoid dye transfer to your clothes or reddish-tinted ice cubes, we recommend that you do not use it during the rinsing process on your street.*

### **Can I use the toilet?**

*Yes, you can use the toilet.*

### **Can I take a shower or bath?**

*Yes, you can take a shower or bath.*

### **Will the water supply be interrupted?**

*No, drinking water will always be available unless otherwise noted.*

### **Why can the Town only inform me of the work within 24 hours?**

*During the course of the work, unforeseen circumstances may arise that may delay the work and cause a delay in the planning. In order to avoid any misunderstanding and to keep a more efficient control on the operations, the contractor will provide only the work already done and the work planned for the next 24 to 48 hours.*

STARTING : **AUGUST 4, 2024**  
DURATION OF THE WORK : **3 WEEKS**  
WORK SCHEDULE : **9 PM TO 6 AM**  
CONTRACTOR : **SIMO MANAGEMENT**

### **WATER MAIN RINSING – EAST SECTOR**

Water main rinsing is necessary to maintain our water main system in good condition and to preserve water quality. There may be a slight drop in water pressure in your home as well as a reddish coloration of the water. This coloration may cause a few inconveniences; however, it is not health hazardous.

**Your residence will only be affected for one night. If the work is not done on the scheduled night, it will be rescheduled for the following night.** To follow the progress of the work and to find out on which day your home or business will be affected, please visit the Town's website at: <https://www.ville.mont-royal.qc.ca/en/calendar/living-in-tmr/water-main-rinsing-works-east-sector-2024-08-04>

The following day, we recommend that you check the color of the water before using it. **If it is colored, turn on your cold water taps and let it run until it is clear.** Remember checking the color of the water should be done before using any water using appliances.

During the time your home or business will be affected, in order to avoid any damage to the equipment, we ask you **to limit the use of water and to turn off the water using equipment** (ice-making machines, washing machines, dishwashers, coffee machines, etc.).

We apologize for any inconvenience this work may cause you and thank you in advance for your cooperation.

**ENGINEERING DEPARTMENT**  
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# INFO CONSTRUCTION WATER MAIN RINSING